

Feysal Omar

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[LinkedIn](#) | [GitHub](#)

RELEVANT SKILLS

- Microsoft Office Suite
- Office 365
- Zoom
- Collaboration
- Quality Assurance
- Software Testing
- HTML / CSS
- Technology Education
- Project Coordination
- Customer Service
- Business Communication
- Time Management

EXPERIENCE

Seattle Seahawks Stadium | *Seattle, WA*

January 2019 – Present

Pro-shop Employee

- Reviewing and analyzing the items to ensure there are enough items in stock so customers can find what they need leads to a satisfied customer.
- Demonstrate ability to adapt while dealing with intoxicated customers to ensure customer satisfaction and company sale.
- Collaborate with 20+ staff to sum up daily total of sales to ensure security protection of company stock

The Imagine Institute | *Seattle, WA*

January 2021 – Present

Assistant / Substitute

- Marketed childcare company by creating multiple social media platforms including Facebook, Instagram, and Snapchat leading to a 5% applicant increase in the first month
- Review, analyze, and adjust business's budget each month in order to reduce unnecessary funds, resulting in a \$500 increase in monthly savings
- Followed structured protocol when ensuring safety of 5+ kids per day in order to foster a safe environment

EDUCATION

Year Up / Seattle Central College, Seattle, WA

September 2022 – September 2023

Year Up is an intensive, competitive technical training and career development program. The program includes college-level courses, professional training and a six-month internship.

- Completed coursework in Software Development and Testing, Project Management, and Business Communications, with specialized training in Quality Assurance, including manual software testing

LANGUAGES

- Somali - limited working Proficiency